

SOLENT
UNIVERSITY



STUDENT EXPERIENCE

WELCOME TALK

SPEAKERS



Chris Vidler
Student Advice Team Leader

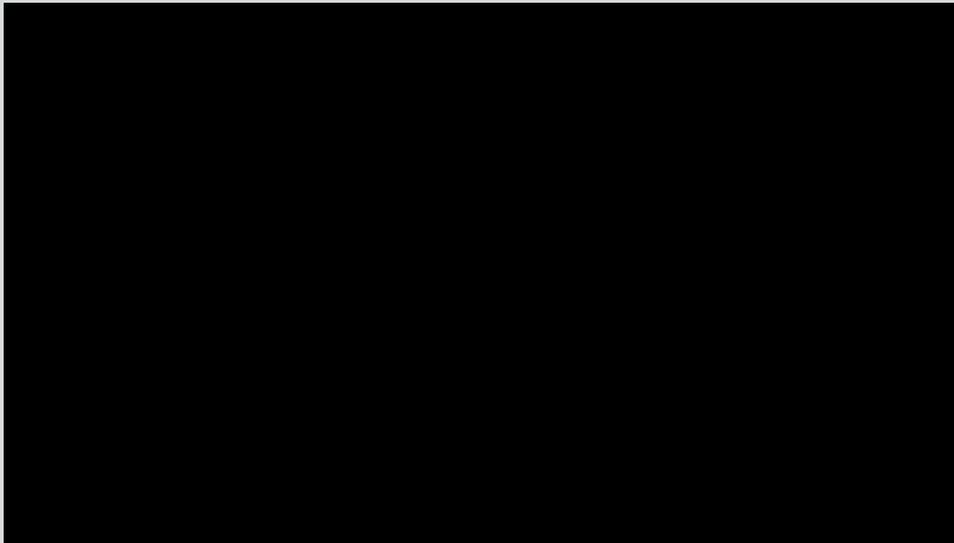
STUDENT EXPERIENCE

The Student Hub

The Student Hub is the first point of contact for any queries relating to your course or any personal matters that may be affecting your studies at Solent, and can help with the following:

- Questions about your course including policy and regulations
- Health and general wellbeing queries
- Official letters, references and campus cards
- Student funding question
- Access to other professional services including, Student Registry, Income Team and Admissions

The Hub is located at the end of the main concourse in RM050



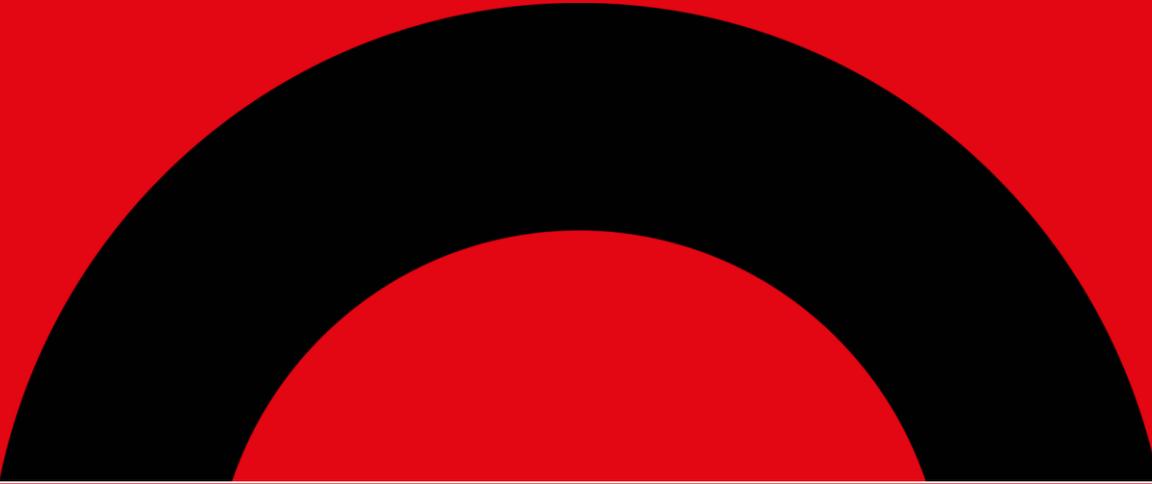
STUDENT EXPERIENCE

5 steps to Wellbeing





SPECIALIST ADVICE SERVICES



Funding Service

Provide advice and guidance on all aspects of student funding including:

- Student Loans
- Grants
- Bursaries
- Access To State Benefits
- Manage applications for the 'Non Repayable University Funds'.
- Provide debt and budgeting advice.

Drop in sessions are run daily from the student hub, 1000-1600 Monday to Thursday and 1000-1500 on a Friday.



Access Solent

- Support provision for students with physical or mental disabilities, long term health conditions, and specific learning difficulties.
- Screening and assessment for dyslexia, dyspraxia, ADHD.
- Assistance with Disabled Students Allowance applications.
- Alternative arrangements for examinations.
- Liaison with course teams.

Mental Health and Therapy Service

- Free and confidential service available to all students.
- Opportunity to talk through difficulties and concerns with someone who is professionally trained to listen.
- Hypnotherapy and Cognitive Behaviour Therapy for stress and anxiety.
- Workshops and support groups are also run.

Spirituality and Reflection

- Provides support to all student of any faith or none.
- Access to the Faith Room and Prayer Room.
- Information on local places of worship.
- Contact details of University faith advisers.
- More information available at: <https://www.solent.ac.uk/studying-at-solent/student-support/spirituality-reflection>



International Advice Service

The International Advice service supports students throughout their student journey. They offer advice including the following areas:

- Immigration
- Visa extensions
- Advice on living and working in the UK
- Culture shock
- Pastoral and practical support

Drop in sessions are run from the Student Hub on Tuesday, Wednesday, Thursday 1000-1200.

Student Achievement Team

The Student Achievement team are here to support your academic achievement by:

- providing a programme of initiatives targeting students for support with their studies.
- proactively contacting students where it has been highlighted they could benefit from additional tailored information advice and guidance.
- collaborating with course teams and services across the university.
- promoting and enhancing successful engagement with Solent.



STUDENT EXPERIENCE

Engagement for success



STUDENT HUB

Locations

East Park Terrace: Reginald Mitchell Building, RM050

Opening hours

0830 - 1700, Monday to Thursday
0830 - 1630, Friday

Contact details

Email: student.hub@solent.ac.uk

Tel: 02382 01 5200

Twitter: @Solent_Hub





ANY QUESTIONS?

